

Flipcause Feature Requests That We Can't Implement

Feature Requests are features or functions that don't currently exist within the Flipcause dashboard or campaigns and require a slight update to the existing software or tools. The Flipcause Team will submit Feature Requests on behalf of customers and the internal Flipause Team. Feature Requests are selected for implementation after they've been reviewed and assigned a Value score. The goal is to focus on the most impactful features that will improve the customer experience.

This summary outlines some of the most commonly requested Features that can't be implemented.

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| PAYMENT PROCESSING | USER-SPECIFIC | THIRD-PARTY | PROJECT-BASED (NEW SERVICES OR DESIGN) | SECURITY CONCERNS/ DATA INTEGRITY | DEVICE RESPONSIVENESS | MISCELLANEOUS | |

| Payment-related Requests | Requests for modifications to payment flow and billing, adding payment methods, and processing Credit Cards. |
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| User-Specific Requests | These requests impact a single customer and aren't applicable to the larger customer base. |
| Third-Party Requests | If a third-party product is used within our product, (e.g., campaign About section), some requests won't be implemented due to the limitation of that product. |
| Project-based Requests | Requests that introduce a new flow, design, or service. Projects require more than one sprint and assistance from team members outside of the Development Team to complete. |
| Security Concerns/Data Integrity | Any request that carries a security concern or could impact the customer's data or Flipcause internal data. |
| Device Responsiveness | Requests that will negatively impact the display of the campaign based on the device used. |
| Miscellaneous | There may be other reasons a Feature Request can't be implemented, outside of what's listed in this document. |

Common Feature Requests We Can't Implement Include:



To view the list of Features that have been implemented, visit: Flipcause Dashboard and Campaigns: New Features Overview

